Secure private Cloud hosting

TouchstoneCloud gives you a secure private cloud environment within the trusted confines of our tier 3+ data centre.

We provide an agile and efficient service with high levels of security and superfast access, tailored to your business needs. Our resilient private cloud servers are built using dedicated hardware and are totally reliable and secure with your own choice of managed service packages.

touchstone CLOUD

TOUCHSTONE CLOUD
WHAT IS A PRIVATE CLOUD?

Private cloud environments are dedicated to your business, allowing full control over the allocation of your resources.

Our solution architects will work with you to design a highly secure and bespoke infrastructure that is suitable for your business needs.

TouchstoneCloud is built on state-of-the-art platforms using:

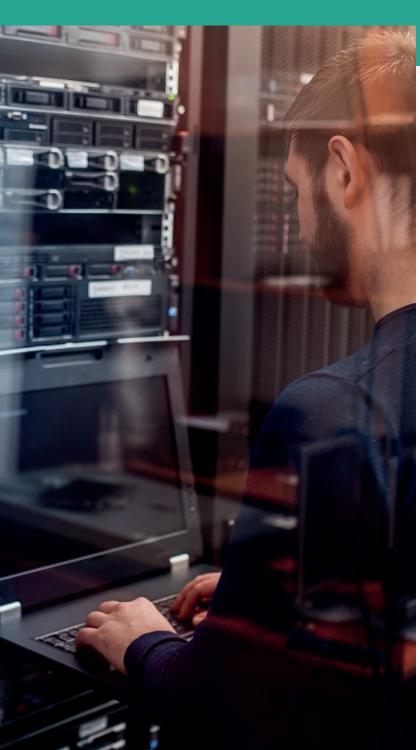| Enterprise level HP Blades | 3 Par SSD storage | Fortigate and Cisco firewalls | Cisco Networking | Virtualisation technologies |

TOUCHSTONE CLOUD

WHY CHOOSE TOUCHSTONECLOUD?

We build environments on infrastructure that is 100% dedicated to your business, providing a complete private and secure network without sharing bandwidth or other resources.

- The VPN service allows secure and encrypted access directly into your environment.

- 24/7 monitoring of your service with proactive management and customer support to rectify issues quickly and without any fuss.

- A variety of backup solutions offering both file level and full VM backup 99.99% network up-time guarantee.

- High performance infrastructure.

- The ability to run your private cloud across data centres for business continuity.

TOUCHSTONE CLOUD

TAILORED TO YOUR NEEDS

We do not advocate a one-size fits all approach; we take the time to understand your requirements before designing a secure product that simply works.

Developed to streamline your IT processes and increase and enhance productivity, TouchstoneCloud hosting solutions come with expert, readily accessible support as standard.

Whether you need to manage storage, performance optimisations or a fully managed service for your financial or other business systems, with TouchstoneCloud you have a solution to match your exact needs.

TouchstoneCloud comes with our service level agreement (SLA), which gives our customers complete peace of mind knowing that we guarantee the highest level of service. We do not believe in multi-level SLAs; all of our clients are provided with the same high level of service, whether you host one or fifty servers with us.

We ensure that your data is protected and secure so you can focus on your business, knowing that you will benefit from;

- 24/7 support and monitoring across all of our hosting services

- 24/7 remote hands on support

- Guaranteed 15-minute response times with 99% of issues resolved within the hour

- 99.99% network uptime guarantees

TOUCHSTONE CLOUD

TAILORED TO YOUR NEEDS (cont)

We understand that the management of data is critical to your business, but unfortunately the loss of data is all too common in today's business environments.

With TouchstoneCloud we keep your data safe, secure and always available. In the event of a loss of data, it can be restored quickly and without hassle.

If you're about to make the move to a private cloud for the first time, you can expect real benefits that will transform the way you approach IT.

In addition to the cost-effective nature of our private cloud services, virtualisation and equipment consolidation, our intimate and expert knowledge of the application software we supply and host means Touchstone's value as your cloud hosting partner is quickly proven through our setup and support services.

If you expect high performance and need a seamless solution that can keep pace with your evolving business demands, then TouchstoneCloud hosting is the right choice for you.

There is no need to purchase and maintain your own hardware; you can rely on our flexible, scalable and secure cloud platform, which utilises the latest technologies and is backed up with a 99.99% network uptime guarantee.

To ensure that your data is protected and secure, we can offer a solution tailored to your specific needs, which can include options for;

- Secondary data centre outside of the primary data centre blast zone
- Backup of the entire server estate with flexible retention periods
- Storing backups off site for ultimate protection
- Multiple levels of backup, including snapshots, file, VM and more
- Real-time replication for total business continuity
- De-duplication technologies to enable quicker backup and restore times
- Backup & restore tests as often as required
- Backup reporting and analysis

TOUCHSTONE CLOUD

CUT COSTS AND SIMPLIFY YOUR BUSINESSES IT REQUIREMENTS

POWERFUL SERVERS

We are proud to have the fastest state-of-the-art servers available with the latest SSD and a dedicated 40GB internal network.

ACCREDITATIONS

ISO 27001 accredited; a security benchmark that proves our infrastructure meets legal and security requirements worldwide.

99.99% UPTIME

Ensuring relevant staff are skilled and have the knowledge to deal with the audit and tax authorities.

FLEXIBLE CONTRACTS

No long-term contracts and no penalty fees. You'll stay with us is because our solutions are the best.

CONSTANT BACKUPS

Never worry about losing a thing with our onsite and offsite backup solutions, full disaster recovery and business contingency plans.

24/7 SUPPORT

Our expert engineers provides superior support 24-hours a day, resolving 99% of issues within the hour.

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CLOUD

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