



Sysynkt Expenses FAQs

Unveiling the answers to your most-asked Sysynkt questions.

Embracing a new software often leads to a myriad of questions.

Answered by Penny Phillips, Sysynkt Product Manager, and asked by SunSystems users during our latest webinar, this datasheet's goal is to unravel any queries you may have about the Expenses module of the ground-breaking automation platform for SunSystems.

Sysynkt combines ease of use with a platform agnostic cloud solution 100% integrated with SunSystems and to any other application you choose.

Is the coding entered by the individual making the claim?

Not necessarily, you can decide at what point the transaction is coded. There is a workflow, and at each stage, you can choose who needs to approve it, what the criteria is, where it's going to go next on its journey, if you need an account at this point, if an analysis dimension is necessary, etc. It's entirely within your control.

Will there be functionality to charge one receipt over several expense types (ie. a Hotel bill)?

Yes, that's something Sysynkt can do.

Can we make some of the analysis mandatory in Sysynkt?

Yes, this is possible. And that goes for all types of analysis: SunSystems analysis, Sysynkt own analysis or analysis from another integration piece from another system.

Can you set multiple limit allowances depending on the employee's standing?

Yes, absolutely.

On the mileage - does Sysynkt keep a log of total mileage claimed and does it update the HMRC mileage rate accordingly?

Yes, our API is linked to HMRC and therefore it's no problem to keep the mileage rates up to date. In terms of total mileage for reporting at the end of the year and benefits in kind, Sysynkt can do that, and even have a reporting tool within the Sysynkt platform. One of the things on our roadmap is an excel tool: we are working on the ability to extract data from Sysynkt into a spreadsheet, not a reporting tool per se, but it will allow you to extract that data into a spreadsheet with Pivot Table analysis.

Does Sysynkt track air miles?

It doesn't at the moment, but there's no reason why it couldn't.

Can there be a direct feed of transactions from corporate card providers?

Absolutely. That is part of the banking module. We use open banking where we directly connect via your own authority, protocols, UN security protocols with your bank and they come in as a direct feed, so automatically without you doing anything.

Do you integrate payout of expenses? If so, are we able to get a status showing the payment?

Yes, Sysynkt do pay expenses and display the status next to expenses that have been paid. You will need the app banking module, which uses open banking to send a payment instruction to your bank.

Is the expense option available as a standalone?

Absolutely. Every version of Sysynkt comes with Core, which sits at the centre of everything and co-controls things like users, security, single sign on, workflow, transaction types, and the integration. When you buy Sysynkt, you can choose whichever module it is that you're interested in. You can subscribe only to the expenses module if you wish to.

How do you define a transaction cost?

We charge per line item, but it's a very small, almost imperceptible, charge.

How much is the implementation and how long does it take?

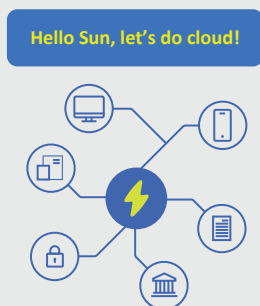
It depends what your requirements are, but you will find that Sysynkt is a lot quicker to implement than most of other solutions on the market. If you would like a personalised quote and a time estimate, please get in touch with us at: info@touchstonefms.co.uk.

About Sysynkt

Sysynkt's XFMS (Extended Finance Management System) solution supercharges finance processes and runs truly in the cloud with smarter, intelligent, and intuitive modules built for the modern finance office.

It enables open banking, AI-assisted accounting, multi-dimensional workflows, mobile expenses, end-to-end procurement, and an API toolkit that lets customers put a rocket under their business processes.

We believe in digital inclusion—implementing our solution removes many cost and resource barriers so customers of all sizes can be part of the digital revolution and improve decision-making using their own data.



About TouchstoneFMS

TouchstoneFMS remains the leading Gold Channel Partner for Infor SunSystems in the UK. We are located in London, and our leadership team heads up a group of 75 staff providing services and support to more than 300 customers - both in the UK, and around the world.

Over our four decades of successful operation in the field of FMS and ERP, we've taken on a large number of projects and delivered success in the vast majority of cases - allowing us to proudly cite the following statistics as indicators of the top-notch services and support we can provide with:

- > 90% of our clients would recommend us
- > 97% of our clients say we fully meet objectives
- > 87% say we delivered on project deliverables

For more information about TouchstoneFMS and the services we provide, or to put any operations you might have to our expert team, please do not hesitate to contact us:

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