

Q&A 11.3 Administrator Training Agenda

Introduction

Components of Q&A

- Products and DataLinks
- Q&A Server Tools
- Q&A Web Services
- Q&A Alert Server
- Q&A Database
- Q&A Database

Language Availability

Licensing

Q&A DataLink Server Setup Utility

Logging On

Users

- Buttons
- Clearing Users from Q&A
- Deleting Users from Q&A
- Amending or Manually Creating Users
- User Details
 - User Security
 - DataLink Connections
 - Map To User
- Downloading New Users from Products

Profiles & Security

- Buttons
- Deleting User Profiles from Q&A
- Amending or Manually Creating User Profiles
 - Products
 - Application
- Copying an Existing User Profile

Client Setup

- Connection Details
 - Product Grid
 - Connection Details section
 - 2.4.1.3. Changing the Product Data Source
- Email Settings

Log Details

Q&A Web Interface for User Management

Home

User Management

- Add User
- Delete User
- Clear User
- Clear All Users
- Reset Password
- Change Profile

Update DataLinks

New Client Installations

Installing the Q&A Client Software

Enabling Q&A Client software for Excel

Additional Setup Required for Q&A Data Send to SunSystems

DataLink Server Management Utility

DataLink Server Log Viewer Utility